

ArKIUG Meeting
June 2, 2006
University of Arkansas Fort Smith

1. Welcome and Business Meeting

Susan Goldner called the meeting to order at 10am. She thanked UAFS for hosting the meeting and providing lunch.

She welcomed 2 first-time attendees from Springdale Public Library, Ellen Andes (Assistant Director) and Angel Hutchinson (Technical Services Coordinator). In all sixteen people attended the meeting, including the speakers.

Goldner then introduced the other ArKIUG officers, Christine Pouncey (Chair-Elect), Jerrie Townsend (not present – Secretary).

Goldner announced that Deborah Kulczak (University of Arkansas, Fayetteville) had been nominated for election as incoming Chair-elect. She asked for any other nominations. There were none. Kulczak was elected by voice vote.

Goldner handed out statistics from the recent IUG national meeting in Denver and discussed the plenary session and information given by Jerry Klein, CEO of Innovative Interfaces, Inc.

Goldner then introduced the morning's speakers, Tim Whisenant, Sales Manager for our region, and Nathan James, Senior Sales System Engineer.

2. Edifact Ordering and Invoicing

Edifact Ordering (with Acknowledgements) and Edifact Invoicing are two new products with Release 2006. Blanket PO functionality comes with both products.

Christine Pouncey distributed documentation developed by Charlotte Frazier at Tulsa City-County Library on their implementation of Edifact.

Nathan James demonstrated both Edifact products. **Edifact Ordering** works with several vendors popular with public libraries (e.g., Baker and Taylor) though III is in discussion with many other vendors. The product provides a seamless interface from the library system to B&T.

James also introduced an additional product, "**One Click MARC**" that only works with B&T currently (other vendors are discussing). This product creates a login for a library's B&T account that is tied to a specific load table. Once selected, the One-Click interface creates brief Marc records on the local system for item records. These records load with a status of on order. These records can then be exported back to the vendor to create purchase orders. James compared this to "automated data exchange." One Click ordering also creates a new index for "carts" or "cart lists" that allows one to pull up all the records associated with a specific ordering session.

For Edifact Ordering, the vendor must be set up on the system. Edifact Ordering uses FTP (not file browse, though that is a possible enhancement). [As an aside, James reported that FTP now supports secure FTP in all modules with the 2006 update.]

James pointed out another feature, ISBN "pick" which allows the library to specify which particular ISBN to match on, rather than the first ISBN in the field string.

Edifact Ordering also includes acknowledgement files that can be downloaded from the vendor site. Libraries can download these periodically; if an item's status changes (e.g., goes out of stock or is shipped), the order record will be automatically updated.

Edifact Invoicing allows one to batch pay invoices. With the 2006 release, it will also perform duplicate checking on invoice numbers. One must still post invoices as a second step. Edifact is designed to support ISBN 13, BISAC is being phased out for this reason.

Both Edifact products offer a **blanket PO option**. A local field is added to the order record, which is then indexed for later retrieval. James demonstrated using macros and substitution phrases to populate this field quickly and easily as one is ordering. Acquisitions staff can then use that local order record field to retrieve all items to be paid on a particular PO. Items can then be manually edited out of the list, if needed.

A third product that James discussed was **Inventory Express**. This is a web services approach to allow library staff to compare inventory and pricing for a title across several different vendors at once. To date, Inventory Express works with B&T, Amazon, Midwest, Coutts, and a few other vendors. Inventory Express works by sending an ISBN XML query string to selected vendors. The pricing retrieved does not always display any possible account discounts because one's account information is not sent through the query; this may be a future enhancement but has some security implications. Some vendors are also looking at RSS feeds for libraries.

James also mentioned that a 2006 release feature will be "ticklers" in order records. This may currently be limited only to the ERM module at first.

3. WebPac Pro

Tim Whisenant demonstrated new enhancements to the Web OPAC, a cluster of free features and product add-ons call "WebPac Pro." WebPac Pro comes with the 2006 release (due late summer 2006; Central Arkansas Library system is currently testing.) WebPac Pro continues the trend of allowing libraries greater customization over the appearance and functionality of their Web OPAC, introducing more Javascript and CSS (cascading style sheet) scripting to allow libraries to style certain regions of the Web OPAC dynamically. Webmasters can use AJAX (client side Javascript) to repaint screens on the fly as users make choices on screens.

With WebPac Pro comes **RightResult™**, an enhanced relevancy ranking algorithm for Advanced Keyword Search that uses MARC fields to sort results for relevancy.

Some of the add-on products for WebPac Pro include **Spellcheck**, which provides users with a "did you mean" option for searches. Law, Medical, and Spanish word lists are available in addition to the base dictionary. The 2007 release will give libraries the ability to customize or add terms and names.

User Ratings have been available previously; WebPac Pro adds **User Reviews**, which can be enable only for particular patron types. Reviews are previewed by an administrator before being posted to the catalog.

With 2006LE, libraries had the ability to incorporate an inbound RSS feed into their OPAC screens. In WebPac Pro, libraries can now create outbound feeds with the new **Feed Builder** product. The feeds can be created from a create list or a query. Users can also create a my record feed to an external portal.

Other features included better Blackboard/ courseware integration, and a single signon product.

James then demonstrated a few of the features and enhancements planned for the 2007 release, "Encore." Encore will include faceted searching, "top picks" in result lists, user tagging, and integration of results list from WebBridge and Research Pro (was MetaFind).

4. Disaster Recovery

After lunch, Christine Pouncey (UALR) presented a session on disaster recovery, based on a workshop she had attended at the national IUG. She specifically addressed general prevention and advance planning for potential disasters, with suggestions such as practice drills, documentation, and creating recovery teams that are cross-trained. She reviewed steps to take after a disaster has occurred, including assessing the damage, making contacts, stabilizing the environment, activating recovery teams, securing/ restoring the area, and salvaging damaged materials.

5. Wrap-up

Susan Goldner reported on potential training for statistics on the system. She will inquire about the possibility of scheduling such a session and report back to the group.

The meeting adjourned at 2:30 pm.